

emporia HAPPY

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1. YOUR MOBILE PHONE AT A GLANCE

- 1 Loudspeaker
- 2 Display (screen)
- 12 ♣□ ♣Ⅲ Speed-dial keys
- Green key
 - · Start or accept a call
 - · In the menu: Confirm selection
 - · On standby: Access Call Info
- 10 Arrow keys
 - Use these to flick through your **Contacts** and the **Menu**.
 - When the phone is on standby, press to access **Menu**.
 - When the phone is on standby, press (5) to access **Contacts**.
- 11 Red key
 - · When in a call: End
 - When in the menu: One step back
 - · When entering digits or letters: Delete
 - · To switch on or off: press for 2 seconds
- 13 key (voicemail)
- **⑤** i Keypad lock
- 6 0± Torch button
- **10 *# key**: Silent/Sleep mode



- Headset port
- 16 Port for USB charging cable
- Opening for removing the battery cover
- 4 Handset volume controls
- 19 Torch (LED)
- Emergency button (back of the phone)

2. SETTING UP YOUR PHONE

2.1 Inserting a SIM card





- 1. Remove the battery cover (opening in the top left-hand corner).
- 2. Insert the SIM card into the SIM card holder with the gold contacts facing down.

2.2 Inserting the battery







- 1. Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
- 2. Place the battery cover over the battery and click it into place.
- Charge the battery for at least 4 hours before the first time you use it. Only use batteries and charging cables that are permitted for use with this specific model.

2.3 Charging the battery

- Use a standard mains plug that you have at home. You can find suitable original emporia accessories in the emporia webshop at https://www.emporiamobile.com/en/collections/accessories
- Never connect the phone to the charger or a PC if a battery has not been inserted. Do not attempt to operate the phone without a battery inserted. Doing this can damage the phone.

> Charging with the charging cable

To avoid contact faults with the USB connector, only use the charging cable supplied with the phone for charging.

- Connect the USB cable to the mains plug.
- Plug the charging cable into the USB port on the phone.
- Then plug the mains plug into a wall socket.

> Using the charging cradle

- Connect the USB cable to the mains plug.
- Plug the charging cable into the USB port on the back of the charging cradle and then
- · place the phone in the charging cradle.
- If you intend to use this method to charge your phone every time, you can leave the charging cable plugged into the charging cradle permanently.

2.4 Turning on the phone

Press and hold the key for at least 2 seconds until
the emporia logo appears. It will take a few seconds for
the home screen to be displayed.

2.5 Entering a PIN code

Enter the four-digit PIN code for your SIM card when asked to do so and confirm the entry.

You have a maximum of three attempts to enter the correct PIN.

After that, the SIM card can only be unblocked with the PUK code.

(For PIN and PUK, see the network operator's info)

2.6 Setting the language, time and battery optimisation

- 1. Use **s** to select a **Language** and then confirm your selection by pressing **OK s**.
- 2. Set the **Time** and **Date** and then save these settings.
- 3. Activate or deactivate **Battery optimisation**.

2.7 Saving battery power

After a few seconds of inactivity, the screen will turn off to save battery power. In the event of an incoming call or you pressing any key, the screen will light up again. If the keypad is set to lock automatically, the phone will only respond if the green button or the button (on the side of the phone) is pressed.

3. USING THE PHONE

3.1 Home screen

If your phone is on but not using a function, it will display the home screen. You can return to the home screen any time by pressing the red key several times.



> Symbols on the screen

Yall Network signal strength Roaming (abroad)

■ ■ Battery indicator

Battery optimisation Power saving mode

Battery optimisation + Power saving mode

Call forwarding

New text (SMS) message

(7) Alarm on

★ Bluetooth activated

★ Bluetooth connected

Profile:

Silent/Sleep mode
MAX Maximum/Bus mode

Meeting/theatre mode

3.2 Menu

The key will display the menu.

The menu is a list that enables you to manage the phone's various functions and adapt the phone to your needs.

- Use the arrow keys to scroll through the menu.
- Messages

 OK
 Back

 (cx

 (cx)

 (cx)
- The items available in the menu are Messages, FM Radio, Tools, Contacts, Call history and Settings.
- Use the green key (and red key beneath the screen to confirm your selection or to return to the home screen.

3.3 Dual-function keys

- Pressing and holding the law key:
 Allows you to listen to your voicemail
- Pressing and holding the key: Silent/Sleep mode
- Pressing the key twice:
 - + for a country code, such as +49 for Germany
- Pressing and holding the hat key:
 Turn the keypad lock on or off in standby mode
- Pressing and holding the number keys: use Speed-dial on number keys
- Pressing and holding the OF key:
 Torch on continuously

3.4 Writing text

You enter text using the keypad in Manual mode.

- **>** Use the ★ key to switch between the input methods.
 - abc: All letters in lower case
 - ABC: All letters in upper case
 - Abc: The first letter is in upper case and all the letters that follow are in lower case.
 - 123: Digits
- > Inputting text in manual mode

w x y z 9 ŵ ý ÿ

Press a number key multiple times (e.g. 44 2 555 555 666 for Hallo).

 Special characters and symbols have been assigned to the various keys, but can differ in some languages:

1.,-?!1'@:;()*
2. abc2äàåāâæçáć

3ω def3đéē€èêë 4∞ ghi4îïíìğι

5⊪ jkl5£ 6∞ mno6öñôœóò

o 🕹

Space 0

pqrs7ß\$ş 8w tuv8üùûú

a: .,?!'"()@\/:_;+-*=%&<>£\$¥§€¤[]{}~#

4. CALLS

4.1 Accepting, declining or ending a call

- To answer: Press the green key (ox for Accept.
- To decline or end a call: Press the red button .
- To mute the ringtone temporarily,
 press the volume control button.
- If the screen has gone dark during the call, press the red key twice to hang up.

4.2 Calling someone

- > Dialling a number
 - 1. Enter the phone number you want to dial (incl. the area code) using the keypad.
 - 2. Start the call by pressing the green key 🕼.

> Using the redial function

- When on the home screen, press the green key
 Your Call history will be displayed.
- 2. Use the arrow keys and Use to select a number.
- 3. Start the call by pressing the green key ().
- To go hands-free during a call, open **Options** and turn on the speaker.

5. MESSAGES (SMS)

Menu items: Write message, Received, Unsent, Sent, Delete messages, Broadcast message, Templates, Send contact via SMS, SMS in contacts, Message settings

5.1 Writing and sending a message

- 1. Open **Menu** 🖘 **Messages**.
- 2. Select Write message.
- 3. Enter the text using the keypad.
- To specify a recipient for the SMS, open **Options** and select **Send**.
- 5. You can now select a **Contact** from the phone book or type in a **Phone number** using the keypad.

5.2 Reading a message

- When you receive a new message,
 a symbol will appear on the home screen.
- 2. Press the green key (for **View** and to read the message immediately.
- 4. To read a message, tap on it.

6. FM RADIO

Searching for a station

You can set the station using the arrow keys 🙉 🖳

· Adjusting the volume

You can adjust the volume of the radio with + and - on the side of the phone.

You cannot change the volume if you are in an Options menu item. In this case, close the Options menu first.

Station list

This list will display all the radio stations that have already been saved

· Manual input

If you know the frequency of the station you want, you can enter it here directly. Use this key [4] for the decimal point.

· Auto search

This function searches for all detectable stations and saves them in the station list together with their frequencies.

Loudspeaker

Turn hands-free mode on to listen to the radio without a headset.

Exit

Turn the radio off.

The FM radio will only work with a headset plugged in.
The headset takes on the role of the antenna.

7. TOOLS

Menu items: Alarm clock, Calendar, Calculator, FM radio, Bluetooth

7.1 Alarm clock

- 1. Open Set time.
- 2. Enter your desired Alarm time and then Save it.
- 3. The alarm clock is activated and will now go off at the time you have set every day.
- 4. When the alarm is ringing, you can press the red key to turn it off or the green key (v) to activate the snooze function.
- 5. Select **Off** to deactivate the alarm permanently.

7.2 Bluetooth

- 1. Turn the Bluetooth function On.
- Tap on Connect and on Search for new devices.A list of available devices will be displayed.
- 3. Select the device you want to pair the phone with from the list.
- 4. Follow the instructions to pair the devices.
- Devices that have been connected before will be recognised and connected automatically.

8. CONTACTS

Menu items: Search for name, Add contact, Edit contact, Delete, Send contact via SMS, Copy contacts, My number, Speed-dial keys, Speed-dial on number keys, Emergency contacts, Contact settings, SMS in contacts

8.1 Searching for a contact in the phone book

- 2. Use the arrow keys and to scroll through the entries or use the keypad to type the first letter of the contact you are looking for.
- 3. Start the call by pressing the green key (•×).

8.2 Adding a contact

- 2. Enter the phone number and the person's name and then **Save** them.
- Always save names and numbers with the international dialling code, e.g. +41 for Switzerland, +43 for Austria and +49 for Germany.

8.3 Sending contact via SMS

- 1. Select the contact you want to send.
- Enter the recipient's **Number** or **Search** for their name in your contacts.
- 3. You'll then send an SMS that the contact receives as text in the format #Name#Number#.

8.4 Copying contacts

You can save one or all the contacts on your SIM card in the phone's memory or vice versa.

8.5 Saving or changing a speed-dial key

- 2. Select a vacant position from the list.
- Enter a Name and Number or Search for a contact in the phone book.
- 4. To change a speed-dial key, select a position from the list and change or delete its link to the contact it's currently associated with.

8.6 Contact settings

- · Save entry on SIM or Phone
- · Memory in use: SIM, Phone or both
- Automatically save in Contacts: On or Off
- Memory status: Shows how many contacts are stored and the maximum number that can be stored.

8.7 SMS in contacts

If you receive a message that contains text in the format #Name#Number#, the text will be saved in your contacts automatically. Specify whether this function should be switched on or off and whether only entries from saved numbers are permitted in contacts.

9. CALL HISTORY

 Menu items: Missed calls, Dialled calls, Received calls, Call duration and Delete

Each list is sorted chronologically and shows the date and time of each call beneath the contact's name or number.

Options: Call, Edit number before calling, Write message, Delete

When on the home screen, you can access your **Call info** containing all your calls by pressing the green key **(***.)

The symbols indicate the following:

- Missed calls
- Dialled calls 7
- Received calls
- · Call duration
 - Duration of the last call
 - Total duration of all outgoing calls
 - Total duration of all received calls
 - ∠
 ▼ Total duration of all calls

10. SETTINGS

Menu items: Silent/Sleep mode, Sound and alerts, Handset volume, Display and light, Time and date, Language, Call waiting, Call forwarding, Suppress number, Auto keypad lock, Network selection, Voicemail number, Emergency contacts, Emergency button, Battery optimisation, Power saving mode, Security settings, 0000 to enter settings, Master reset

10.1 Silent/Sleep mode

In this mode, incoming calls will only be indicated by a visual alert. The phone's ringtone and vibration are turned off.

10.2 Sound and alerts

You can personalise the settings for tones, alerts and vibration or select a set of predefined settings (profile).

Menu items: Ringtone, Alarm melody, Ringer volume, Silent/Sleep mode, Meeting/Theatre mode, Maximum/Bus mode, Vibra for calls, Vibra for alarm clock, Key tones, Message tone, Vibra for messages, Handset volume, Handsfree volume, Confirmation tone, Emergency tone

10.3 Keypad lock

Prevent keys on your phone from being pressed accidentally by using the keypad lock

> Manual keypad lock

Press the he key (on the side of the phone) for 2 seconds. **Keypad lock on** appears on the screen.

> Automatic keypad lock

Open the menu **Settings** and then the item **Auto keypad lock**. Now select whether the keypad should be locked automatically after **5 sec.**, **15 sec.**, **30 sec.**, **1 minute** or **5 minutes** of inactivity or whether this function should be switched off.

> Unlocking the keypad lock

Press the \mathbb{A}^{\ddagger} key for 2 seconds.

Keypad unlocked appears on the screen.

The phone then responds to every press of a key again.

If the keypad lock is active, the phone will only respond if the green button or the at key is pressed. If any other key is pressed, the screen will remain dark to save energy.

10.4 Voicemail number

Enter the number for your voicemail. You will find this number in the documents supplied by your network provider.

10.5 Security settings

- PIN: PIN request on/off and Change PIN
- Phone code: On/Off and Change (factory preset code 1234)

10.6 0000 to enter settings

Activate this safety mode to prevent changes being made to settings unintentionally.

10.7 Battery optimisation

Enable to limit charging to 80 % capacity of battery to extend battery lifespan.

10.8 Power saving mode

Power saving mode will turn off Bluetooth and lower LCD brightness for reduced power usage.

10.9 Master reset

You can restore all the factory settings on your phone (factory preset phone code: 1234).

11. EMPORIA EMERGENCY CALL FUNCTION

Your phone has an emergency call function that you can tailor to your specific needs.

- 1. Save your personal emergency contacts.
- 2. Do not enable the Emergency system until you have specified your emergency contacts.
- Important! If you do not have any emergency contacts saved, have no credit on your prepaid phone card or have no reception, the European emergency number 112 will be dialled when the enabled button is pressed. This will put your call through to the nearest police station.

Emporia does not assume liability for any costs incurred through you calling such an institution by mistake.

> How do I make an emergency call?

- 1. In an emergency, press and hold the emergency button on the back of the phone.
- 2. The five preset numbers will be dialled automatically in the order in which you have saved them.
- 3. At the same time as each emergency call, a text message (SMS) will be sent to the contact, saying:
 - »You will receive emergency call with loud beep-signal during conversion.Press 3 × 0 within 1 min, otherwise call will be dropped automatically!«

> How do I stop an accidental emergency call?

- If you've started an emergency call by mistake, press the red key for 3 seconds to hang up.
 This will interrupt the emergency call cycle.
- 2. Next, turn the phone off and on again to restore your emergency call status settings.
- > How do I save an emergency contact?
 - 1. Open **Settings** menu ⇒ **Emergency contacts**
 - ⇒ Add emergency contact
 - 2. Select an empty position.
 - Specify whether the contact is a private individual or a help organisation and also whether they should be sent an emergency call message in addition to receiving the call itself.
 - 4. The list of your contacts will open. Tap on a contact you want to be notified in an emergency.
- What does the recipient of an emergency call have to do? The contact must press the 0 key three times within 60 seconds or the next emergency contact will be called. This prevents the emergency call from going through to a contact's voicemail or answerphone.

GUARANTEE AND SERVICE

Manufacturer: emporia telecom GmbH + CoKG

Industriezeile 36, 4020 Linz, Austria

Importer: Emporia UK and Ireland Limited · Cardinal Point, Park Road,

Rickmansworth, Hertfordshire, WD3 1RE, United Kingdom Contact:

www.emporiatelecom.co.uk or www.emporiatelecom.ie

Brand name: emporia

Model: emporiaHAPPY (E30.v3)

Scope of delivery

• Mobile phone: emporiaHAPPY (E30.v3)

• Battery: AK-FN313

USB cable: USB-C/USB-C

• Table charging unit: TL-E30





> Support

• Emporia Service Centre service@emporiatelecom.co.uk Monday-Friday, 1200-400 pm

· United Kingdom · EN www.emporiatelecom.co.uk/ support/contact +44 1923 947778

 Ireland · FN www.emporiatelecom.ie/ support/contact +353 0818 000 102

> Guarantee

This quarantee is only valid if original batteries supplied by emporia have been used.

Mobile phone: 12 months

· Battery: 6 months

> Technical details

• Dimensions: 114 5 × 52 × 12 mm

• Weight: 70 g

• Battery: Li-ion 3.7 V, 800 mAh, 2.96 Wh (replaceable)

· Power supply: USB-A adapter: DC 5V, min. 5W, max. 15W USB-C adapter: DC 5 V, ≤ 3 A, max. 15 W

• Table charging unit: input = output • Standby time: 230 h*

• Talk time: 300 min* (*The battery life can be reduced depending on network coverage and active applications.)

· Internal antenna: SAR body: 1.10 W/ka SAR head: 0.45 W/kg SAR-limbs: 1.33 W/kg

· Operating temperature range: -10°- +40° C

• Hearing Aid Compatible M4/T4

Bluetooth V2.1

• Display: 1.81"; 128 × 160 px

RAM: 32 MB

• Memory (ROM): 64 MB

> Frequencies

- BT: 2402 MHz 2480 MHz Transmitter power: < 0.0018 W
- FM: 87.6 MHz 107.9 MHz
- E-GSM 900/GPRS 900/EGPRS 900: TX: 880 - 915MHz; RX: 925 - 960 MHz Transmitter power: < 1.923 W
- E-GSM 1800/GPRS 1800/EGPRS 1800: TX: 1710 - 1785 MHz; RX: 1805 - 1880 MHz Transmitter power: < 1.0 W

> Safety information

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20 cm between a pacemaker and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand.
 Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)



To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods

of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.

- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.

- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including the antenna must be 0 cm. Belt clips. holsters and similar accessories from third parties used with this device must not contain metallic components. Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Only use the device's built-in antenna or an approved antenna.
- This device complies with the essential requirements and other relevant provisions of 2014/53/EU Radio Equipment Directive (RED). All the important radio test cases have been written.
- Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of the used batteries according to the instructions.
- The device complies with RF specifications when the device is 5mm from the body.
- Only use the device under good reception conditions to reduce the amount of radiation received.
- · Use a hands-free device or loudspeaker.

- Children and adolescents should use wireless devices such as mobile phones sensibly, e.g. by avoiding night-time calls and limiting the frequency and duration of calls.
- Keep the device away from the abdomen of pregnant women.
- Keep the device away from the lower abdomen of teenagers.
- Think about your health use your cell phone in moderation, use a headset and choose a device with a low SAR-value.

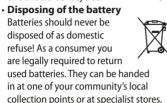
> Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- It is only designed for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ and TR).
- Do not leave it where it will be directly exposed to the sun.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts, 50/60Hz (10/16A), of alternating voltage.

> Disposal

· Disposing of the packaging

The packaging and packaging aids are recyclable and should be recycled.



· Disposing of the device If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.









> Declaration of conformity (DOC)

- 1907/2006 REACH
- 2011/65/EU RoHS
- 2014/53/EU Radio Equipment Directive (RED)
- (EU) 2022/2380 Amendments to the Radio Equipment Directive

The full text of the declarations of conformity can be viewed on this web page:

https://www.emporiamobile.com

Eveline Pupeter CEO, emporia Telecom

01/07/2022, Linz/Austria





www.emporiamobile.com

DA Der tages forbehold for trykfejl, fejltagelser og tekniske ændringer. DE Druckfehler, Irrtümer und technische Änderungen vorbehalten. EN Misprints, errors and technical changes excepted. FI Pidätämme oikeuden painovirheisiin, erehdyksiin ja teknisiin muutoksiin. FR Toutes erreurs d'impression, erreurs et modifications techniques réservées. IT Con riserva di errori di stampa, inesattezze e modifiche tecniche. NL Drukfouten, vergissingen en technische wijzigingen voorbehouden. NO Det kan forekomme trykkfeil, feil og tekniske endringer.

PartNo: E30·v3_BDA-V3_56105-ENG | 202503